



# Motor Sathi Care Private Limited

## Certificate Acknowledgement : CRFT000543190

This is to clarify that Vehicle with the following details is covered under Assistance program as per the details defined under benefits terms & conditions of the program.

Name:	Ms DURGAVATI DEVI	Phone:	6306241687	Email:	NA
Father/Husband Name:		DOB:		Gender:	
Adhar No.:		Pan No.:	NA	Address Line 1:	
Address Line 2:		City:	0	District:	DEORIA
Pin Code:		State:	1	State Code:	A
Country:	India	Nominee Name:	SAMA	Nominee Gender:	Male
Nominee Relation:	HUSBAND	Nominee DOB:	47 Years	Nominee Adhar:	

### Vehicle Details

Vehicle Name:	UP52AF	Vehicle Type:	Petrol 2W	Chassis No.:	MBLHAW475SHFC3706
Engine No.:	HA11F6SHF22139	Color:		Battery:	
Charger:		Brand:	HERO	Tyre:	
Light:		Vehicle Code:	VH000505862	Motor:	
Manufacture Year:	2025			OEM:	HERO MOTOCORP

### Plan Details

Certificate Number:	CRFT000543190	Start Date:	2025-07-14 17:11:49	End Date:	2026-07-13 11:59:59
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### Features Details

Features	Coverage
1. Coverage Area-National Coverage	Y
2. Toll Free No.24x7 Dedicated Toll free No. for customers	Y
3. On the spot service-Wherever Possible	Y
4. Breakdown support-For Mechanical, Electrical & Accidental incidences.	Y
5. Battery Swapping/Replacement(Assistance only)	Y
6. Tyre/Battery/Key Lost support	Y
7. Support at home/Road	Y
8. Hydra/Crane service-To be provided on chargeable basis as and when required.	Y
9. Urgent message relay	Y
10. Assistance on phone	Y
11. Arrangement of ambulance up to 25 kms(Assistance only).	Y
12. Doc consultation in case of accident.	Y
13. 90% calls Answer in 30 sec.	Y
14. Calls abandoned rate-5%>30sec.	Y
15. 85% of cases within municipal area should be attended within 60 minutes.	Y
16. Medical Teleconsultation (Doc on call) 2 calls during policy period.	Y
17. Accidental Hospitalization Daily Cash	Y
18. Loan Protect	Y

### Payment Details

POS	MSCPL00034	Payment Mode	Cash	Amount (INR)	2750	Purpose	Assistance Plan & Items		
Ack. Ref. No(ARN)	ARN00032520250000543190	Transaction Status	Successful	Customer	Ms DURGAVATI DEVI	Date	2025-07-14 00:00:00		
Breakup at MRP									
Base Cost	2330.51	SCGST	209.75	CGST	209.75	IGST	0	MRP	2750

Selected Plan	Assistance + DOC + AHDC + Loan Protekt + EMI Protekt	Financer Name	HERO FINCORP LTD .	TAKSHATH BHARGAVA 2025-07-14 00:00:00
All plan activation are subjected to successful aadhar based authentication. For details please refer to <a href="https://motorsathi.com/tnc">https://motorsathi.com/tnc</a>				
This is a computer-generated document. No signature is required.				

## Notes

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irreparable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. During the motor vehicle accident, if any legal case or proceeding is registered due to the accident under Motor Vehicle Act, 2020 or under Section 279 or 304A or any section of IPC against the claimant such that there is risk of case or proceeding being concluded with the claimant being charged for death of physical harm to someone. The claim may not be processed until the case or proceedings are settled or concluded. Also, the claims shall only be processed afterwards and under the perview of aforesaid judgement.
10. All disputes arising out of or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts at Meerut.

## Doctor On Call

1. Artificial Intelligence Healthcare Assistant - Connect with our easy-to-use Artificial Intelligence-powered healthcare assistant who is always available at your fingertips.
2. Fitness & health trackers-Track your meals, calories, sleep, BMI, activities, calories burned, blood sugar and blood pressure;all right here! Get insights, and diet plans from experienced nutritionists for FREE!
3. Artificial Intelligence Symptom Checker-Enter your symptoms and get in-depth analysis, diagnosis and explanation of all symptoms and conditions.
4. Free Doctor Chat - Ask any health related query to specialists in less than 30 minutes. Opt for a voice/video call with the specialist if you wish. Get Online Prescriptions from them.
5. Doctor over a Phone Call - You can speak to our specialist over a regular voice call too.
6. Privacy - Share details about your health problem by privately sharing reports, photos and more in our encrypted private chat. Your data is completely safe.
7. Medicine Details - Get FAQs, Advice, Compositions of over 100,000 prescription and OTC medicines. • Order blood tests - You can order for blood sample pickups for FREE right from this app.
8. Order medicines online - You can order the medicines in a few clicks, right from this app. Free Doctor Chat with Q!- Ask Q about literally, anything! Anytime, anywhere, we got you covered!
9. With "Motorsathi", you can have a chat with a "Motorsathi" specialist doctor from over 8 specialties. Connect over a Video/Voice call from the comfort of your home, office or hotel room and seek a second opinion in less than 30 minutes! "Motorsathi" connects you with verified and experienced doctors. Instantly skip queues and appointments and connect to a doctor!
10. Our specialists include - a. Gynaecologist, b. Psychologist, c. Sexologist, d. Nutritionist, e. Paediatrician, f. Physician, g. Dermatologist, h. Preventive cardiologists Get premium access to your own family doctor. Speak to your Q Specialist anywhere, anytime and discuss your health issues.
11. Health Tracker: You can track your sleep, weight, BMI, blood sugar and blood pressure too right here! Get personalized insights based on your lifestyle. Get tailor-made diet plan recommendations to help achieve your fitness goals from our experienced nutritionists and doctors. Track details of every food item you had- like its carbohydrate, protein, fat and fiber content automatically! Track how many calories you had each meal by simply choosing from millions of foods, including Indian foods like gajar halwa from the app! See how many calories you burnt with every step, with various activities choosing from several options.
12. Artificial Intelligence-powered Healthcare Assistant: "Motorsathi" is your one-stop healthcare assistant for all your healthcare needs. It will advise you regarding your fitness goals based on your personal tracked data, give insights and solutions to achieve your health goals. It helps manage blood sugar and blood pressure much better! It will assist you in losing or gaining weight, just like a personal dietitian does.
13. All Doctor on Call/Chat Services may not be available in your area.
14. Book Diagnostic Tests: Book blood tests with FREE home sample collection at upto 30% discount!
15. Order Medicines: Upload your prescriptions and get it delivered for FREE at your home with upto 20% discount!
16. To get above doctor on call/chat bene?ts download "Motorsathi-Free Chat with a Doctor" app from google play store, for better experience whatsapp "EXPERIENCE DOC" @07941050643 from your registered mobile no.

## Accidental Hospitalization Daily Cash

1. Fixed amount AHDC, with a limit of maximum 10 days cumulative in the certificate year, will be provided, if the registered person, traveling as a driver or co-driver / pillion, met with an accident.
2. Multiple claims during the year up to a maximum of 10 days.
3. Entry age min 18 years to 65 years to avail Accidental Hospital Daily Cash benefit minimum 24 hours of hospitalisation is mandatory.

## LOAN PROTEKT

1. In case of subscriber's death, MotorSathi shall pay the remaining subscribed two wheeler's loan amount on behalf of subscriber:
2. Sum of Risk coverage equals to the surrender value of loan in direct connection to the vehicle covered under the assistance plan as above on the date of death of the person on whose name the above plan is issued.
3. EMI amount will be payable by the company in case the person on whose name the above plan has died due to any circumstances, this facility is available for use as per detailed T&C as per the T&C document available at <https://motorsathi.com/tnc>
4. The vehicle should be subscribed with Motorsathi to avail the services.
5. The account details available with MotorSathi should be correct, to make the payment in the account.
6. Subscriber should be following the Motor Vehicle Act, 2019 when riding the vehicle.
7. No Cash payments shall be made.
8. This service can only be availed for users of age up to 60 years only.

## EMI PROTEKT

1. If the subscriber is admitted in hospital for 5 or more than 5 consecutive days such that he or she is unable to earn. MotorSathi on behalf of subscriber would pay EMI installment for subscribed vehicle. The terms & Conditions for EMI Protekt service are as below:
2. Coverage of EMI by the company in case the person on whose name the above plan is issued met with an accident and is hospitalized for more than 5 days. This is done as a compensation of salary loss of that month, this facility is available for use 2 times in a year.
3. If he/she has been relieved by the hospital within the time period, the service shall be rejected.
4. The vehicle should be subscribed with Motorsathi to avail the services.
5. The account details available with MotorSathi should be correct, to make the payment in the account.
6. Subscriber should be following the Motor Vehicle Act, 2019 when riding the vehicle.
7. No Cash payments shall be made.

### Motor Sathi Care Private Limited

CIN: U50100UP2022PTC161301

#### Corporate Office:

D-27, Shastri Nagar, Meerut, Utttar Pradesh, (250004) India

Tel: 07941050643

Website: [motorsathi.org](http://motorsathi.org)

GSTIN: 09AAPCM5877M1ZD

For support please reach us at: [info@motorsathi.com](mailto:info@motorsathi.com). Customer Care Number is: +91 7941050643

#### Registered Office:

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