



Motor Sathi Care Private Limited

Certificate Acknowledgement : CRFT000573033

This is to clarify that Vehicle with the following details is covered under Assistance program as per the details defined under benefits terms & conditions of the program.

Name:	SANTRAM	Phone:	6394328845	Email:	NA
Father/Husband Name:		DOB:		Gender:	
Adhar No.:		Pan No.:	NA	Address Line 1:	
Address Line 2:		City:	0	District:	BANDA
Pin Code:		State:	1	State Code:	09
Country:	India	Nominee Name:	SUNAINA	Nominee Gender:	Female
Nominee Relation:	WIFE	Nominee DOB:	31 Years	Nominee Adhar:	

Vehicle Details

Vehicle Name:	NEW	Vehicle Type:	Petrol 2W	Chassis No.:	MBLHAW210SHC16088
Engine No.:	HA11E7SHC22304	Color:		Battery:	
Charger:		Brand:	HERO	Tyre:	
Light:		Vehicle Code:	VH000532180	Motor:	
Manufacture Year:	2025			OEM:	HERO MOTOCORP

Plan Details

Certificate Number:	CRFT000573033	Start Date:	2025-10-08 00:00:00	End Date:	2026-10-07 11:59:59
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Features Details

Features	Coverage
1. Coverage Area-National Coverage	Y
2. Toll Free No.24x7 Dedicated Toll free No. for customers	Y
3. On the spot service-Wherever Possible	Y
4. Breakdown support-For Mechanical, Electrical & Accidental incidences.	Y
5. Personal Accident(15lac Accidental death benefit)+Disability. (Details in annexure)	Y
6. 90% calls Answer in 30 sec.	Y
7. Calls abandoned rate-5%>30sec.	Y
8. 85% of cases within municipal area should be attended within 60 minutes.	Y

Payment Details

POS	MSCPL000444	Payment Mode	Cash	Amount (INR)	531	Purpose	Assistence Plan & Items		
Ack. Ref. No(ARN)	ARN00014843420250000573033	Transaction Status	Successful	Customer	SANTRAM	Date	2025-10-08 00:00:00		
Breakup at MRP									
Base Cost	450	SCGST	40.5	CGST	40.5	IGST	0	MRP	531

Selected Plan	Personal Accident	Financer Name	L&T Finance Limited	TAKSHATH BHARGAVA
All plan activation are subjected to successful aadhar based authentication. For details please refer to https://motorsathi.com/tnc				2025-10-08 00:00:00
This is a computer-generated document. No signature is required.				

Notes

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irreparable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. During the motor vehicle accident, if any legal case or proceeding is registered due to the accident under Motor Vehicle Act, 2020 or under Section 279 or 304A or any section of IPC against the claimant such that there is risk of case or proceeding being concluded with the claimant being charged for death of physical harm to someone . The claim may not be processed until the case or proceedings are settled or concluded. Also, the claims shall only be processed afterwards and under the pervue of aforesaid judgement.
10. All disputes arising out of or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts at Meerut.

Motor Sathi Care Private Limited

CIN: U50100UP2022PTC161301

Corporate Office:

D-27, Shastri Nagar, Meerut, Utttar Pradesh, (250004) India

Tel: 07941050643

Website: motorsathi.org

GSTIN: 09AAPCM5877M1ZD

Motorsathi is the intermediary firm of Poorakh India Services Private Limited.

For support please reach us at: info@motorsathi.com. Customer Care Number is: +91 7941050643

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