Motor Sathi Care Private Limited

Certificate Acknowledgement : CRFT000558563

This is to clerify that Vehicle with the following details is covered under Assistance program as per the details defined under benefits terms & conditions of the program.

Name:	SANGEETA DEVI	**Phone:**	8650758929	**Email:**	NA
Father/Husband Name:		**DOB:**		**Gender:**	
Adhar No.:		**Pan No.:**	NA	**Address Line 1:**	
Address Line 2:		**City:**	0	**District:**	,
Pin Code:		**State:**	1	**State Code:**	09
Country:	India	**Nominee Name:**	VINESH KUMAR	**Nominee Gender:**	Male
Nominee Relation:	HUSBAND	**Nominee DOB:**	40 Years	**Nominee Adhar:**	

Vehicle Details

Vehicle Name:	NEW	**Vehicle Type:**	EV2W	**Chassis No.:**	MBLCEW048S6H00078
Engine No.:	ECD001S6H00452	**Color:**	B/G	**Battery:**	
Charger:		**Brand:**	HERO	**Tyre:**	
Light:		**Vehicle Code:**	VH000515770	**Motor:**	
Manufacture Year:	2025			**OEM:**	HERO MOTOCORP

Plan Details

Certificate Number:	CRFT000558563	**Start Date:**	2025-08-31 08:42:17	**End Date:**	2026-08-30 11:59:59

Features Details

Features	Coverage
1. Coverage Area-National Coverage	Y
2. Toll Free No.24x7 Dedicated Toll free No. for customers	Y
3. On the spot service-Wherever Possible	Y
4. Breakdown support-For Mechanical, Electrical & Accidential incidences.	Y
5. Engine protector for Water Ingression.	Y
6. Alloy wheel damage (if applicable).	Y
7. Taxi benefit-on chargeable basis for upto 100KM.	Y
8. Urgent message relay	Y
9. Assistance on phone	Y
10. Arrangement of hotel accomodation on a chargeable basis.	Y
11. 90% calls Answer in 30 sec.	Y
12. Calls abandoned rate-5%>30sec.	Y
13. 85% of cases within municipal area should be attended within 60 minutes.	Y
14. Engine protector for undercarriage damage.	Y

Payment Details

POS	MSCPL00079	**Payment Mode**	Cash	**Amount (INR)**	1300	**Purpose**	Assistence Plan & Items		
Ack. Ref. No(ARN)	ARN001206202500000558563	**Transaction Status**	Successful	**Customer**	SANGEETA DEVI	**Date**	2025-08-31 00:00:00		
Breakup at MRP									
Base Cost	1101.69	**SCGST**	99.15	**CGST**	99.15	**IGST**	0	**MRP**	1300

Selected Plan	Assistance Services	**Financer Name**	Self Finance

All plan activation are subjected to successful aadhar based authentication. For details please refer to https://motorsathi.com/tnc

This is a computer-generated document. No signature is required.

TAKSHATH BHARGAVA
2025-08-31 00:00:00

Notes

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irrepairable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. During the motor vehicle accident, if any legal case or proceeding is registered due to the accident under Motor Vehicle Act, 2020 or under Section 279 or 304A or any section of IPC against the claimant such that there is risk of case or proceeding being concluded with the claimant being charged for death of physical harm to someone . The claim may not be processed until the case or proceedings are settled or concluded. Also, the claims shall only be processed afterwards and under the perview of aforesaid judgement.
10. All disputes arising out of or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts at Meerut.

Drive Assure

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irrepairable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. Assistance covers on road help and support while driving the vehicle and do not covers pick up from home location. Only vehicle while breakdown in running condition is covered vehicle stalled at home for long can be picked up at exta applicable cost.
10. Cooling down period of this service Activation is 05 days incident occurring only after 5 days of purchase of assistance services will be attended and services occurring before 05 days of services purchase will be considered as old existing issue and will be attended as per actual cost, post elapsing of 05 days Colling down period the TOWING SERVICES will be activated before 05 days towing will be chargeable.

Motor Sathi Care Private Limited

CIN: U50100UP2022PTC161301

Corporate Office:

D-27, Shastri Nagar, Meerut, Utttar Pradesh, (250004) India
Tel: 07941050643
Website: motorsathi.org
GSTIN: 09AAPCM5877M1ZD

Registered Office:

D-27, Shastri Nagar, Meerut, Utttar Pradesh, (250004)
Tel: 07941050643
Website: motorsathi.org
GSTIN: 09AAPCM5877M1ZD

For support please reach us at: **info@motorsathi.com**. Customer Care Number is: **+91 7941050643**