Motor Sathi Care Private Limited

Certificate Acknowledgement : CRFT0005971760

This is to clerify that Vehicle with the following details is covered under Assistance program as per the details defined under benefits terms & conditions of the program.

Name:	KAPIL	**Phone:**	9214791391	**Email:**	NA
Father/Husband Name:	RAMPAL RAIKWAR	**DOB:**	2002-02-05	**Gender:**	Male
Adhar No.:	249762876362	**Pan No.:**	NA	**Address Line 1:**	00 GRAMJ PO DURENDI
Address Line 2:	BANDA	**City:**	BANDA	**District:**	BANDA
Pin Code:	210001	**State:**	Uttar Pradesh	**State Code:**	09
Country:		**Nominee Name:**	RUBI	**Nominee Gender:**	Female
Nominee Relation:	WIFE	**Nominee DOB:**	1999-11-05	**Nominee Adhar:**	

Vehicle Details

Vehicle Name:	NEW	**Vehicle Type:**	Petrol 2W	**Chassis No.:**	MBLHAW43XS9F65347
Engine No.:	HA11F4S9F10662	**Color:**		**Battery:**	
Charger:		**Brand:**	HERO	**Tyre:**	
Light:		**Vehicle Code:**	VH000563943	**Motor:**	
Manufacture Year:	2025			**OEM:**	HERO MOTOCORP

Plan Details

Certificate Number:	CRFT0005971760	**Start Date:**	2025-11-07 00:00:00	**End Date:**	2026-11-06 11:59:59

Features Details

Features	Coverage
1. Coverage Area-National Coverage	Y
2. Toll Free No.24x7 Dedicated Toll free No. for customers	Y
3. On the spot service-Wherever Possible	Y
4. Breakdown support-For Mechanical, Electrical & Accidential incidences.	Y
5. Battery Swapping/Replacement(Assistance only	Y
6. Tyre/Battery/Key Lost support	Y
7. Support at home/Road	Y
8. Hydra/Crane service-To be provided on chargeable basis as and when required.	Y
9. Urgent message relay	Y
10. Assistance on phone	Y
11. Arrangement of ambulance up to 25 kms(Assistance only).	Y
12. Doc consultation in case of accidence.	Y
13. 90% calls Answer in 30 sec.	Y
14. Calls abandoned rate-5%>30sec.	Y
15. 85% of cases within municipal area should be attended within 60 minutes.	Y
16. Loan Protect	Y

Payment Details

POS	MSCPL000444	**Payment Mode**	Cash	**Amount (INR)**	1428	**Purpose**	Assistence Plan & Items		
Ack. Ref. No(ARN)	ARN000148434202500005971760	**Transaction Status**	Successful	**Customer**	KAPIL	**Date**	2025-11-07 16:24:14		
Breakup at MRP									
Base Cost	1210.17	**SCGST**	108.92	**CGST**	108.92	**IGST**	0	**MRP**	1428

Selected Plan	Assistance + Loan Protekt	**Financer Name**	SHRIRAM FINANCE LIMITED

All plan activation are subjected to successful aadhar based authentication. For details please refer to https://motorsathi.com/tnc

This is a computer-generated document. No signature is required.

TAKSHATH BHARGAVA
2025-11-07 16:24:14

Notes

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irrepairable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. During the motor vehicle accident, if any legal case or proceeding is registered due to the accident under Motor Vehicle Act, 2020 or under Section 279 or 304A or any section of IPC against the claimant such that there is risk of case or proceeding being concluded with the claimant being charged for death of physical harm to someone . The claim may not be processed until the case or proceedings are settled or concluded. Also, the claims shall only be processed afterwards and under the perview of aforesaid judgement.
10. All disputes arising out of or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts at Meerut.

LOAN PROTEKT

1. In case of subscriber’s death, MotorSathi shall pay the remaining subscribed two wheeler’s loan amount on behalf of subscriber:
2. Sum of Risk coverage equals to the surrender value of loan in direct connection to the vehicle covered under the assistance plan as above on the date of death of the person on whose name the above plan is issued.
3. EMI amount will be payable by the company in case the person on whose name the above plan has died due to any circumstances, this facility is available for use as per detailed T&C as per the T&C document available at https://motorsathi.com/tnc
4. The vehicle should be subscribed with Motorsathi to avail the services.
5. The account details available with MotorSathi should be correct, to make the payment in the account.
6. Subscriber should be following the Motor Vehicle Act, 2019 when riding the vehicle.
7. No Cash payments shall be made.
8. This service can only be availed for users of age up to 60 years only.

Motor Sathi Care Private Limited
CIN: U50100UP2022PTC161301

Corporate Office:
D-27, Shastri Nagar, Meerut, Utttar Pradesh, (250004) India
Tel: 07941050643
Website: motorsathi.org
GSTIN: 09AAPCM5877M1ZD

Registered Office:
D-27, Shastri Nagar, Meerut, Utttar Pradesh, (250004)
Tel: 07941050643
Website: motorsathi.org
GSTIN: 09AAPCM5877M1ZD

For support please reach us at: **info@motorsathi.com**. Customer Care Number is: **+91 7941050643**