



# Motor Sathi Care Private Limited

## Certificate Acknowledgement : CRFT00051806

This is to certify that Vehicle with the following details is covered under Assistance program as per the details defined under benefits terms & conditions of the program.

Name:	MOHAMMAD	Phone:	9758967004	Email:	SALEEM
Father/Husband Name:	CHOTE KHAN	DOB:	34 Years	Gender:	Male
Adhar No.:	NA	Pan No.:	NA	Address Line 1:	MOH- PASHCHIM THOK GANESHPUR
Address Line 2:	PO- GANJDUNDWARA	City:	PS- GANJDUNDWARA	District:	KASGANJ
Pin Code:	207242	State:	Uttar Pradesh	State Code:	fv
Country:		Nominee Name:	RIZAWAN	Nominee Gender:	Female
Nominee Relation:	WIFE	Nominee DOB:	30 Years	Nominee Adhar:	

### Vehicle Details

Vehicle Name:	NA	Vehicle Type:	Petrol 2W	Chassis No.:	MBLHAW124NHK02979
Engine No.:	HA11EDNHK02035	Color:	SILVER	Battery:	
Charger:		Brand:	HERO	Tyre:	
Light:		Vehicle Code:	VH00048043	Motor:	
Manufacture Year:	2022			OEM:	HERO MOTOCORP

### Plan Details

Certificate Number:	CRFT00051806	Start Date:	2022-11-26 00:00:00	End Date:	2023-11-25 11:59:59
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### Features Details

Features	Coverage
1. Coverage Area-National Coverage	Y
2. Toll Free No.24x7 Dedicated Toll free No. for customers	Y
3. On the spot service-Wherever Possible	Y
4. Breakdown support-For Mechanical, Electrical & Accidental incidences.	Y
5. Battery Swapping/Replacement(Assistance only)	Y
6. Tyre/Battery/Key Lost support	Y
7. Support at home/Road	Y
8. Hydra/Crane service-To be provided on chargeable basis as and when required.	Y
9. Urgent message relay	Y
10. Assistance on phone	Y
11. Arrangement of ambulance up to 25 kms(Assistance only).	Y
12. Doc consultation in case of accident.	Y
13. 90% calls Answer in 30 sec.	Y
14. Calls abandoned rate-5%>30sec.	Y
15. 85% of cases within municipal area should be attended within 60 minutes.	Y
16. Engine protector for Water Ingression.	Y
17. Alloy wheel damage (if applicable).	Y
18. Taxi benefit-on chargeable basis for upto 100KM.	Y
19. Arrangement of hotel accomodation on a chargeable basis.	Y
20. Loan Protect	Y
21. Engine protector for undercarriage damage.	Y

### Payment Details

POS	MSCPL00023	Payment Mode	Cash	Amount (INR)	1600	Purpose	Assistance Plan & Items
Ack. Ref. No(ARN)	ARN0002662022000051806	Transaction Status	Successful	Customer	MOHAMMAD	Date	2022-11-26 13:52:53

### Breakup at MRP

Base Cost	1355.93	SCGST	122.03	CGST	122.03	IGST	0	MRP	1600
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Selected Plan	Assistance + Assistance Services + Loan Protekt	Financer Name	Self Finance
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All plan activation are subjected to successful aadhar based authentication. For details please refer to <https://motorsathi.com/tnc>

This is a computer-generated document. No signature is required.

TAKSHATH BHARGAVA  
2022-11-26 13:52:53

## Notes

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irreparable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. During the motor vehicle accident, if any legal case or proceeding is registered due to the accident under Motor Vehicle Act, 2020 or under Section 279 or 304A or any section of IPC against the claimant such that there is risk of case or proceeding being concluded with the claimant being charged for death of physical harm to someone . The claim may not be processed until the case or proceedings are settled or concluded. Also, the claims shall only be processed afterwards and under the pervue of aforesaid judgement.
10. All disputes arising out of or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts at Meerut.

## Drive Assure

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irreparable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. Assistance covers on road help and support while driving the vehicle and do not covers pick up from home location. Only vehicle while breakdown in running condition is covered vehicle stalled at home for long can be picked up at extra applicable cost.
10. Cooling down period of this service Activation is 05 days incident occurring only after 5 days of purchase of assistance services will be attended and services occurring before 05 days of services purchase will be considered as old existing issue and will be attended as per actual cost, post elapsing of 05 days Colling down period the TOWING SERVICES will be activated before 05 days towing will be chargeable.

## LOAN PROTEKT

1. In case of subscriber's death, MotorSathi shall pay the remaining subscribed two wheeler's loan amount on behalf of subscriber:
2. Sum of Risk coverage equals to the surrender value of loan in direct connection to the vehicle covered under the assistance plan as above on the date of death of the person on whose name the above plan is issued.
3. EMI amount will be payable by the company in case the person on whose name the above plan has died due to any circumstances, this facility is available for use as per detailed T&C as per the T&C document available at <https://motorsathi.com/tnc>
4. The vehicle should be subscribed with Motorsathi to avail the services.
5. The account details available with MotorSathi should be correct, to make the payment in the account.
6. Subscriber should be following the Motor Vehicle Act, 2019 when riding the vehicle.
7. No Cash payments shall be made.
8. This service can only be availed for users of age up to 60 years only.

### Motor Sathi Care Private Limited

CIN: U50100UP2022PTC161301

#### Corporate Office:

D-27, Shastri Nagar, Meerut, Utttar Pradesh, (250004) India

Tel: 07941050643

Website: [motorsathi.org](https://motorsathi.org)

GSTIN: 09AAPCM5877M1ZD

#### Registered Office:

D-27, Shastri Nagar, Meerut, Utttar Pradesh, (250004)

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For support please reach us at: [info@motorsathi.com](mailto:info@motorsathi.com). Customer Care Number is: +91 7941050643