



Motor Sathi Care Private Limited

Certificate Acknowledgement : CRFT000493474

This is to clarify that Vehicle with the following details is covered under Assistance program as per the details defined under benefits terms & conditions of the program.

Name:	POONAM	Phone:	9795370842	Email:	NA
Father/Husband Name:		DOB:		Gender:	
Adhar No.:		Pan No.:	NA	Address Line 1:	
Address Line 2:		City:	0	District:	LUCKNOW
Pin Code:		State:	1	State Code:	09
Country:	India	Nominee Name:	RAJENDRA	Nominee Gender:	Male
Nominee Relation:	HUSBAND	Nominee DOB:	31 Years	Nominee Adhar:	

Vehicle Details

Vehicle Name:	NA	Vehicle Type:	Petrol 2W	Chassis No.:	MBLHAW230SHC55118
Engine No.:	HA11E8SHC33394	Color:		Battery:	
Charger:		Brand:	HERO	Tyre:	
Light:		Vehicle Code:	VH000460297	Motor:	
Manufacture Year:	2025			OEM:	HERO MOTOCORP

Plan Details

Certificate Number:	CRFT000493474	Start Date:	2025-10-04 23:50:10	End Date:	2026-10-03 11:59:59
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Features Details

Features	Coverage
1. Coverage Area-National Coverage	Y
2. Toll Free No.24x7 Dedicated Toll free No. for customers	Y
3. On the spot service-Wherever Possible	Y
4. Breakdown support-For Mechanical, Electrical & Accidental incidences.	Y
5. Battery Swapping/Replacement(Assistance only)	Y
6. Tyre/Battery/Key Lost support	Y
7. Support at home/Road	Y
8. Hydra/Crane service-To be provided on chargeable basis as and when required.	Y
9. Urgent message relay	Y
10. Assistance on phone	Y
11. Arrangement of ambulance up to 25 kms(Assistance only).	Y
12. Doc consultation in case of accident.	Y
13. 90% calls Answer in 30 sec.	Y
14. Calls abandoned rate-5%>30sec.	Y
15. 85% of cases within municipal area should be attended within 60 minutes.	Y
16. Engine protector for Water Ingression.	Y
17. Alloy wheel damage (if applicable).	Y
18. Taxi benefit-on chargeable basis for upto 100KM.	Y
19. Arrangement of hotel accomodation on a chargeable basis.	Y
20. Accidental Hospitalization Daily Cash	Y
21. Loan Protect	Y
22. Engine protector for undercarriage damage.	Y

Payment Details

POS	MSCPL000101	Payment Mode	Cash	Amount (INR)	1400	Purpose	Assistance Plan & Items
Ack. Ref. No(ARN)	ARN000289820250000493474	Transaction Status	Successful	Customer	POONAM	Date	2025-10-04 00:00:00

Breakup at MRP

Base Cost	1186.44	SCGST	106.78	CGST	106.78	IGST	0	MRP	1400
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Selected Plan	Assistance + Assistance Services + AHDC + Loan Protekt	Financer Name	IDFC FIRST BANK LTD	TAKSHATH BHARGAVA
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All plan activation are subjected to successful aadhar based authentication. For details please refer to <https://motorsathi.com/tnc>

This is a computer-generated document. No signature is required.

2025-10-04 00:00:00

Notes

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irreparable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. During the motor vehicle accident, if any legal case or proceeding is registered due to the accident under Motor Vehicle Act, 2020 or under Section 279 or 304A or any section of IPC against the claimant such that there is risk of case or proceeding being concluded with the claimant being charged for death of physical harm to someone . The claim may not be processed until the case or proceedings are settled or concluded. Also, the claims shall only be processed afterwards and under the pervue of aforesaid judgement.
10. All disputes arising out of or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts at Meerut.

Drive Assure

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irreparable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. Assistance covers on road help and support while driving the vehicle and do not covers pick up from home location. Only vehicle while breakdown in running condition is covered vehicle stalled at home for long can be picked up at extra applicable cost.
10. Cooling down period of this service Activation is 05 days incident occurring only after 5 days of purchase of assistance services will be attended and services occurring before 05 days of services purchase will be considered as old existing issue and will be attended as per actual cost, post elapsing of 05 days Colling down period the TOWING SERVICES will be activated before 05 days towing will be chargeable.

Accidental Hospitalization Daily Cash

1. Fixed amount AHDC, with a limit of maximum 10 days cumulative in the certificate year, will be provided, if the registered person, traveling as a driver or co-driver / pillion, met with an accident.
2. Multiple claims during the year up to a maximum of 10 days.
3. Entry age min 18 years to 65 years to avail Accidnetal Hospital Daily Cash benefit minimum 24 hours of hospitalisation is mandatory.

LOAN PROTEKT

1. In case of subscriber's death, MotorSathi shall pay the remaining subscribed two wheeler's loan amount on behalf of subscriber:
2. Sum of Risk coverage equals to the surrender value of loan in direct connection to the vehicle covered under the assistance plan as above on the date of death of the person on whose name the above plan is issued.
3. EMI amount will be payable by the company in case the person on whose name the above plan has died due to any circumstances, this facility is available for use as per detailed T&C as per the T&C document available at <https://motorsathi.com/tnc>
4. The vehicle should be subscribed with Motorsathi to avail the services.
5. The account details available with MotorSathi should be correct, to make the payment in the account.
6. Subscriber should be following the Motor Vehicle Act, 2019 when riding the vehicle.
7. No Cash payments shall be made.
8. This service can only be availed for users of age up to 60 years only.

Motor Sathi Care Private Limited

CIN: U50100UP2022PTC161301

Corporate Office:

D-27, Shastri Nagar, Meerut, Uttar Pradesh, (250004) India

Tel: 07941050643

Website: motorsathi.org

GSTIN: 09AAPCM5877M1ZD

Registered Office:

D-27, Shastri Nagar, Meerut, Uttar Pradesh, (250004)

Tel: 07941050643

Website: motorsathi.org

GSTIN: 09AAPCM5877M1ZD

For support please reach us at: info@motorsathi.com. Customer Care Number is: +91 7941050643