



# Motor Sathi Care Private Limited

## Certificate Acknowledgement : CRFT0005972812

This is to clarify that Vehicle with the following details is covered under Assistance program as per the details defined under benefits terms & conditions of the program.

Name:	INDU DEVI	Phone:	9956636959	Email:	SURAJ99566THAKUR@GMAIL.COM
Father/Husband Name:	CHHOTE LAL THAKUR	DOB:	1985-01-01	Gender:	Female
Adhar No.:	280103222461	Pan No.:	GBFPD2943K	Address Line 1:	DANOPUR
Address Line 2:		City:	DEORIA	District:	DEORIA
Pin Code:	274001	State:	Uttar Pradesh	State Code:	NA
Country:		Nominee Name:	SURAJ THAKUR	Nominee Gender:	Male
Nominee Relation:	SON	Nominee DOB:	18 Years	Nominee Adhar:	

### Vehicle Details

Vehicle Name:	NEW	Vehicle Type:	EV2W	Chassis No.:	MYHACBEA1SBK14118
Engine No.:	ACJSY088089	Color:	PANGONG BLUE MT	Battery:	
Charger:		Brand:	ATHER	Tyre:	
Light:		Vehicle Code:	VH000566154	Motor:	
Manufacture Year:	2025			OEM:	AETHER INDIA LTD.

### Plan Details

Certificate Number:	CRFT0005972812	Start Date:	2025-11-09 00:00:00	End Date:	2026-11-08 11:59:59
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### Features Details

Features	Coverage
1. Coverage Area-National Coverage	Y
2. Toll Free No.24x7 Dedicated Toll free No. for customers	Y
3. On the spot service-Wherever Possible	Y
4. Breakdown support-For Mechanical, Electrical & Accidental incidences.	Y
5. Engine protector for Water Ingression.	Y
6. Alloy wheel damage (if applicable).	Y
7. Taxi benefit-on chargeable basis for upto 100KM.	Y
8. Urgent message relay	Y
9. Assistance on phone	Y
10. Arrangement of hotel accomodation on a chargeable basis.	Y
11. 90% calls Answer in 30 sec.	Y
12. Calls abandoned rate-5%>30sec.	Y
13. 85% of cases within municipal area should be attended within 60 minutes.	Y
14. Medical Teleconsultation (Doc on call) 2 calls during policy period.	Y
15. Accidental Hospitalization Daily Cash	Y
16. Engine protector for undercarriage damage.	Y

### Payment Details

POS	MSCPL000540	Payment Mode	Cash	Amount (INR)	3000	Purpose	Assistance Plan & Items		
Ack. Ref. No(ARN)	ARN000309115202500005972812	Transaction Status	Successful	Customer	INDU DEVI	Date	2025-11-09 14:54:32		
Breakup at MRP									
Base Cost	2542.37	SCGST	228.81	CGST	228.81	IGST	0	MRP	3000

Selected Plan	Assistance Services + DOC + AHDC	Financer Name	HERO FINCORP LTD .	TAKSHATH BHARGAVA 2025-11-09 14:54:32
All plan activation are subjected to successful aadhar based authentication. For details please refer to <a href="https://motorsathi.com/tnc">https://motorsathi.com/tnc</a>				
This is a computer-generated document. No signature is required.				

## Notes

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irreparable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. During the motor vehicle accident, if any legal case or proceeding is registered due to the accident under Motor Vehicle Act, 2020 or under Section 279 or 304A or any section of IPC against the claimant such that there is risk of case or proceeding being concluded with the claimant being charged for death of physical harm to someone . The claim may not be processed until the case or proceedings are settled or concluded. Also, the claims shall only be processed afterwards and under the pervue of aforesaid judgement.
10. All disputes arising out of or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts at Meerut.

## Drive Assure

1. Free and Unlimited phone call technical support, with daily limit of 1 hour.
2. All repairs are temporary in nature and are done to the best ability of the mechanic given the conditions on Road-The problem must be rechecked at a services station of repute.
3. Should your vehicle break down within area of coverage, your subscription plan benefits will ensure that you are provided with the services to get you moving.
4. The cost of any parts and consumables required by us to repair the vehicle, are to be charged separately.
5. If vehicle is irreparable while it is moving on road irreparable, we would provide transport for you and up to two passengers of the broken-down vehicle to the chosen destination, with a limit of 30km.
6. Absolute peace of mind; in-case of medical emergency, we would provide free services such as arranging ambulance, locating nearby hospital & doctors, informing family members etc, however the actual charges and payment to be borne by the subscribers.
7. Benefits for positive conduct, based on the continuous and intelligent behaviour analysis done by computer based running algorithms, the subscriber would receive multiple benefits.
8. We try our best to make sure that your driving is always hassle free and fun.
9. Assistance covers on road help and support while driving the vehicle and do not covers pick up from home location. Only vehicle while breakdown in running condition is covered vehicle stalled at home for long can be picked up at extra applicable cost.
10. Cooling down period of this service Activation is 05 days incident occurring only after 5 days of purchase of assistance services will be attended and services occurring before 05 days of services purchase will be considered as old existing issue and will be attended as per actual cost, post elapsing of 05 days Colling down period the TOWING SERVICES will be activated before 05 days towing will be chargeable.

## Doctor On Call

1. Artificial Intelligence Healthcare Assistant - Connect with our easy-to-use Artificial Intelligence-powered healthcare assistant who is always available at your fingertips.
2. Fitness & health trackers-Track your meals, calories, sleep, BMI, activities, calories burned, blood sugar and blood pressure;all right here! Get insights, and diet plans from experienced nutritionists for FREE!.
3. Artificial Intelligence Symptom Checker-Enter your symptoms and get in-depth analysis, diagnosis and explanation of all symptoms and conditions.
4. Free Doctor Chat - Ask any health related query to specialists in less than 30 minutes. Opt for a voice/video call with the specialist if you wish. Get Online Prescriptions from them.
5. Doctor over a Phone Call - You can speak to our specialist over a regular voice call too.
6. Privacy - Share details about your health problem by privately sharing reports, photos and more in our encrypted private chat. Your data is completely safe.
7. Medicine Details - Get FAQs, Advice, Compositions of over 100,000 prescription and OTC medicines. • Order blood tests - You can order for blood sample pickups for FREE right from this app.
8. Order medicines online - You can order the medicines in a few clicks, right from this app. Free Doctor Chat with Q!- Ask Q about literally, anything! Anytime, anywhere, we got you covered!
9. With "Motorsathi", you can have a chat with a "Motorsathi" specialist doctor from over 8 specialties. Connect over a Video/Voice call from the comfort of your home, office or hotel room and seek a second opinion in less than 30 minutes! "Motorsathi" connects you with verified and experienced doctors. Instantly skip queues and appointments and connect to a doctor!
10. Our specialists include - a. Gynaecologist, b. Psychologist, c. Sexologist, d. Nutritionist, e. Paediatrician, f. Physician, g. Dermatologist, h. Preventive cardiologists Get premium access to your own family doctor. Speak to your Q Specialist anywhere, anytime and discuss your health issues.
11. Health Tracker: You can track your sleep, weight, BMI, blood sugar and blood pressure too right here! Get personalized insights based on your lifestyle. Get tailor-made diet plan recommendations to help achieve your fitness goals from our experienced nutritionists and doctors. Track details of every food item you had- like its carbohydrate, protein, fat and fiber content automatically! Track how many calories you had each meal by simply choosing from millions of foods, including Indian foods like gajar halwa from the app! See how many calories you burnt with every step, with various activities choosing from several options.
12. Artificial Intelligence-powered Healthcare Assistant: "Motorsathi" is your one-stop healthcare assistant for all your healthcare needs. It will advise you regarding your fitness goals based on your personal tracked data, give insights and solutions to achieve your health goals. It helps manage blood sugar and blood pressure much better! It will assist you in losing or gaining weight, just like a personal dietitian does.
13. All Doctor on Call/Chat Services may not be available in your area.
14. Book Diagnostic Tests: Book blood tests with FREE home sample collection at upto 30% discount!
15. Order Medicines: Upload your prescriptions and get it delivered for FREE at your home with upto 20% discount!
16. To get above doctor on call/chat bene?ts download "Motorsathi-Free Chat with a Doctor" app from google play store, for better experience whatsapp "EXPERIENCE DOC" @07941050643 from your registered mobile no.

## Accidental Hospitalization Daily Cash

1. Fixed amount AHDC, with a limit of maximum 10 days cumulative in the certificate year, will be provided, if the registered person, traveling as a driver or co-driver / pillion, met with an accident.
2. Multiple claims during the year up to a maximum of 10 days.
3. Entry age min 18 years to 65 years to avail Accidnetal Hospital Daily Cash benefit minimum 24 hours of hospitalisation is mandatory.

### Motor Sathi Care Private Limited

CIN: U50100UP2022PTC161301

#### Corporate Office:

D-27, Shastri Nagar, Meerut, Utttar Pradesh, (250004) India

Tel: 07941050643

Website: [motorsathi.org](https://motorsathi.org)

GSTIN: 09AAPCM5877M1ZD

For support please reach us at: **info@motorsathi.com**. Customer Care Number is: +91 7941050643

#### Registered Office:

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